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OCT 19 2004

PATENT APPLICATION  
Docket No. 13768.122

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of		)
	Milan M. Shah et al.	)
Serial No.	09/464,348	)
Filed:	December 15, 1999	) Art Unit
Confirmation No.	7423	) 2157
For:	METHODS AND SYSTEMS FOR END-USER EXTENSIBLE ELECTRONIC MAIL	)
Examiner:	Barbara N. Burgess	)
Customer No.	47973	)

**AMENDMENT "D" AFTER FINAL REJECTION**  
**FILED WITH REQUEST FOR CONTINUED EXAMINATION**

Mail Stop RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office action of July 20, 2004 (paper no. 20), please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 7 of this paper.